



# 2021 SERVICE GUIDE



## Brentwood Solid Waste

GARBAGE, RECYCLING, YARD WASTE SERVICE

Reminder for 2021: Every cart has its place for  
garbage, recycling, and yard waste.


**Coming Spring 2021**  
**Residential Garbage/Sweeper**  
**Route Rebalancing**

# BROWN CART ··· Garbage Service (every week) ············▶



## BrentwoodConnect 24/7

*Brentwood residents and businesses can report concerns, ask questions and make suggestions at any time with the app, **BrentwoodConnect 24/7**.*

- The app can be downloaded at Apple's App Store and on Google Play.
- Search BrentwoodConnect 24/7, look for the City logo  and click "download" to obtain access to City Hall 24 hours a day, 7 days a week.
- For assistance go to [support@GOGovApps.com](mailto:support@GOGovApps.com).



### Reminder ...

Place carts at curb by 5:00 a.m. or the night before and remove from curb by 10:00 p.m. on your service day.  
Keep carts 3 ft. apart and 6 ft. from vehicles.

## OK for Garbage

6-pack rings (please cut)	Metallic wrapping paper	Shoes
Auto glass	Mirrors	Shower curtains, liners
Asphalt roofing tile	Nails	Sponges
Binders	Nylon	Straws, stir sticks (plastic)
Carbon paper	Packing peanuts	Stuffed animals, toys
CDs	Papers used for cleaning	Styrofoam
Cello wrap & bubble wrap	Pet feces	Tape
Clothing	Photographs	Tempered glass
Ceramics (including tile)	Plastic plants	Textiles
Cosmetic containers	Plastics, unrecyclable	Toothpaste tubes
Computer diskettes	Plastic wrap	Transparencies, microfilm, negatives (acetate)
Contaminated or soiled paper	Plexiglass	Tyvek (overnight envelopes)
Deodorant casing	Polystyrene	Utensils (plastic)
Diapers	Records, tapes	Vacuum cleaner bags
Feminine products	Report covers (plastic)	Window glass
Foam (all types)	Rubber stamps	Wood scraps (untreated only)
Garden hose	Rubber/neoprene	
Hangers	Rugs/mats	
Laminated items		
Leather		
Light bulbs (incandescent only)		
Masonite		
Metal cable wire		

## NOT for Garbage ...



Hazardous waste



Sharps and pharmaceuticals



Electronics and e-waste

# BLUE CART... Recycling Service (every other week).....▶



## Helpful Hints

- Recycling service is every other week on the same day as your garbage service.
- Place all recyclables in the blue recycling cart.
- All materials must fit inside the cart with lid closed.
- Before discarding, consider reusing or donating.
- Keep trees pruned back of the curb line to improve the servicing of your carts.
- Remove basketball hoops from the roadway.

## NOT for Recycling ...



Garbage



Plastic bags



Styrofoam



Hazardous waste



Sharps and pharmaceuticals



Electronics and e-waste



## Reminder ...

Place carts at curb by 5:00 a.m. or the night before and remove from curb by 10:00 p.m. on your service day.

Keep carts 3 ft. apart and 6 ft. from vehicles.

## OK for Recycling

### Paper



### Glass



### Plastic (#1-7)



### Metal



# GREEN CART .. Yard Waste Service (every other week) .....



## Autumn Leaf Bag Program

Pick up **FREE** leaf bags at City Hall, 150 City Park Way, or Recycled Water Fill Station, 2251 Elkins Way, while supply lasts.

The City's free leaf bag program helps street sweepers keep storm drains free of debris and prevent flooding.

After filling green cart(s) with leaves, fill bags and place curbside next to your carts, not in front of carts. Bags will be collected on your yard waste service day at no extra charge from October through the end of January.



## Helpful Hints

- Yard waste service is every other week on the same day as your garbage service.
- All materials must fit in the cart with lid closed.
- Place only organic, compostable materials in green waste cart.
- No garbage or inorganic items including recyclables like plastics, glass, metal and paper.
- Keep trees pruned back of the curb line to improve the servicing of your carts.
- Remove basketball hoops from the roadway.



### Reminder ...

Place carts at curb by 5:00 a.m. or the night before and remove from curb by 10:00 p.m. on your service day.

Keep carts 3 ft. apart and 6 ft. from vehicles.

## OK for Yard Waste

### Hay, Leaves



### Cacti



### Clippings, Prunings



### Brush, Shrubbery



### Fruits, Vegetables\*



\*Raw and unprocessed

### Wood, Branches



## Composting Option

Free composting workshops are held periodically in East and Central Contra Costa County. For composting information visit [recycle.brentwoodca.gov](http://recycle.brentwoodca.gov) and click on "Composting." To find workshops and more information about composting, grasscycling and gardening, visit [ccrecycle.org](http://ccrecycle.org) and click "Composting & Gardening."

## NOT for Yard Waste ...



Concrete, dirt, rocks, sod



Plastic bags, pots



Bamboo, palm fronds



Stumps, branches\*  
\*6" or wider in diameter,  
2 ft. or more in length



Pet waste



# SERVICES...Just Give Us a Call.....➤



## Billing Information

You will receive a monthly bill for your water, sewer and garbage services as applicable. Payment is due upon receipt of your bill.

## Secure Payments 24/7 (Please have your account number ready.)

ONLINE at [www.brentwoodca.gov](http://www.brentwoodca.gov). Make an immediate payment, access account information and request ebill (paperless billing).

PAY-BY-PHONE at (925) 516-5415. Press 1 to pay via our automated payment system.

For your convenience, the City has two payment drop boxes: 1) In front of City Hall, 150 City Park Way; 2) In front of the Senior Center, corner of Balfour Road and Griffith Lane.

City offices are open 8 a.m. to 5 p.m. Monday-Friday except holidays. You can call Utility Billing at (925) 516-5415.

## Additional Services

If you have extra material or bulky items, call the Solid Waste Division at least 24 hours prior to your regular service day to arrange for these additional services.

## How Do I Report Illegal Dumping?

If you witness illegal dumping in progress within City limits, call the Police nonemergency number at (925) 634-6911. If you find illegally dumped material within City limits, call Community Enrichment at (925) 516-5405.

## Holiday Reminder

Collection delayed one day if Christmas and New Year's are on a service day.

Christmas Day on December 25, 2021, and New Year's Day on January 1, 2022, each fall on a Saturday.

Therefore there will not be any one-day service delays in service throughout the holiday season in 2021.

## Tree Trimming Guidelines

Trucks cannot service carts safely unless there is at least 15 feet clearance between a truck and trees at the curb. For more information please visit: [www.brentwoodca.gov/treeguide](http://www.brentwoodca.gov/treeguide).

## Recycling Extra Cardboard

To recycle clean, unsoiled cardboard that won't fit in your recycling cart, you may do a drop-off FREE OF CHARGE at the dumpsters labeled "Cardboard Only" at the City's drop-off site at 2300 Elkins Way. The bins are available for drop-off 8 a.m. to 5 p.m. Monday-Saturday. Cardboard should be broken down, flattened and placed in the bins. Video cameras monitor the site for the safety of residents and to ensure compliance with site hours and drop-off policies.

## Where to Store Carts

City Code requires recycling, yard waste and garbage carts to be stored out of public view.

## Neighborhood Cleanup Events

Brentwood residents with active garbage accounts are invited to participate in FREE Neighborhood Cleanup Events.

Residents can bring at no cost up to 2 cubic yards (1 pickup truckload or a small utility trailer load) of unwanted household items including general yard waste, appliances, furniture, mattresses, metal, computers, TVs and other electronic waste to the Brentwood Transfer Station.

### To participate, register online:

Register at [www.brentwoodca.gov/cleanup](http://www.brentwoodca.gov/cleanup) to participate. Residents may participate once on May 8, 15 or 22 and once on Sept. 11, 18 or 25.

## Moving?

If you're moving, call Utility Billing at least two business days before the move date at (925) 516-5415 to stop service or modify your account.

## SOLID WASTE DIVISION (925) 516-6090

email: [solidwaste@brentwoodca.gov](mailto:solidwaste@brentwoodca.gov)

web: [recycle.brentwoodca.gov](http://recycle.brentwoodca.gov)

### Division Hours

7:00 a.m. to 3:30 p.m. Monday-Friday

You can leave a message 24 hours a day.

# TOXICS... Household Hazardous Waste & E-Waste.....➤



## HHW & E-Waste Go to Delta Facility

Brentwood participates in the safe reduction and disposal of Household Hazardous Waste (HHW) and E-Waste at the Delta HHW Collection Facility at 2550 Pittsburg-Antioch Highway, Pittsburg. Brentwood solid waste customers may drop off materials at the facility at no charge. For hours and information, call the Delta HHW Facility at (925) 756-1990 or visit Delta's website: [ddsd.org](http://ddsd.org).

## Annual HHW Drop-off for Brentwood

Household hazardous waste drop-off events are held 3 times per year for customers who prefer a site closer than the Delta HHW Collection Facility. East County residents may utilize any of these events. Visit [ddsd.org](http://ddsd.org), click on "Household Hazardous Waste," then "Special Events." Brentwood's event is on the second Saturday in October.

## Acceptable E-Waste for Delta HHW Facility

*Your item qualifies as e-waste if it can be plugged into an outlet*

- Computers, laptops
- Electronic lab equipment (no radioactives)
- Fax machines
- Keyboards, mice, hard drives, printers
- Microwaves (no other large appliances)
- Musical greeting cards
- Oscilloscopes
- Paper shredders
- PC boards/loose PCBAs
- Portable electronic devices (PDAs, PSPs, etc.)
- Power cords
- Power supplies
- Radios/stereo equipment



## Pharmaceuticals and Sharps Diposal

The Delta HHW Collection Facility accepts sharps. Call (925) 756-1990 for information.

Sharps Compliance, Inc. ([sharpsinc.com](http://sharpsinc.com)) offers a mail-in program for unused medications.

Self-addressed envelopes are available from Kaiser Permanente – Deer Valley Pharmacy and from Safeway and CVS Pharmacies for about \$4 each. Place medications in the envelope and mail to Sharps. The firm does not accept controlled/narcotic medications.



## NOT ACCEPTABLE HAZARDOUS WASTE

- Asbestos
- Explosives
- Medical waste
- Radioactive materials
- Rail ties
- Treated wood
- Tires

For more information contact the Delta HHW Collection Facility by calling (925) 756-1990 or visiting [ddsd.org](http://ddsd.org).

## Hazardous Waste to Take to the Delta HHW Facility

- Antifreeze
- Batteries
- Cooking oil/grease
- Drain openers
- Fertilizers
- Fire extinguishers
- Fluorescent bulbs
- Gasoline
- Grease, rust solvents
- Herbicides
- High-intensity lamps
- Household cleaners
- Lighter fluid
- Mercury thermometers
- Motor oil
- Nail polish, removers
- Oven cleaners
- Paints, stains
- Paint thinners, strippers
- Pesticides, insecticides
- Pharmaceuticals
- Pool chemicals
- Propane/helium tanks
- Sharps
- Shoes with flashing lights
- Used oil filters
- Vacuum gauges
- Wood, metal cleaners



# 2021 Service Schedule .....

**JANUARY**

sun	mon	tue	wed	thur	fri	sat
					H 1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24/31	25	26	27	28	29	30

**FEBRUARY**

sun	mon	tue	wed	thur	fri	sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

**MARCH**

sun	mon	tue	wed	thur	fri	sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

**APRIL**

sun	mon	tue	wed	thur	fri	sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

**MAY**

sun	mon	tue	wed	thur	fri	sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23/30	24	25	26	27	28	29

**JUNE**

sun	mon	tue	wed	thur	fri	sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

**JULY**

sun	mon	tue	wed	thur	fri	sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**AUGUST**

sun	mon	tue	wed	thur	fri	sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**SEPTEMBER**

sun	mon	tue	wed	thur	fri	sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

**OCTOBER**

sun	mon	tue	wed	thur	fri	sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24/31	25	26	27	28	29	30

**NOVEMBER**

sun	mon	tue	wed	thur	fri	sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

**DECEMBER**

sun	mon	tue	wed	thur	fri	sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**JANUARY 2022**

sun	mon	tue	wed	thur	fri	sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23/30	24	25	26	27	28	29



Recycling  
Collection



Yard Waste  
Collection



= Holiday, collection  
delayed one day;  
see Services Page



= Cleanups. See  
Services Page for  
Cleanup Events.



= Hazardous Waste drop-off event, Oct. 9.  
See Hazardous Waste & E-Waste Page.

## CARTS AT THE CURB

Place carts at curb by 5 a.m.  
or night before; remove by  
10 p.m. on your service day.

## QUESTIONS?

If you have questions or need  
information, you can:

- Phone: (925) 516-6090  
(from 7:00 a.m. – 3:30 p.m., M-F)
- Email: [solidwaste@brentwoodca.gov](mailto:solidwaste@brentwoodca.gov)



150 City Park Way  
Brentwood, CA 94513-1164  
(925) 516-6090  
[www.brentwoodca.gov](http://www.brentwoodca.gov)

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**REMINDER ABOUT  
HOLIDAY SERVICE  
AND RECYCLING  
EXTRA CARDBOARD**

***See Service Schedule  
and Services Page.***



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